



HOWTO  
IN  
EVENTS

# vQpass Users

## **Administrator:**

Manage and create events and managers.  
Uses the web app only

## **Manager:**

Front line, manage events and deals with users.  
Uses the mobile app

## **Users:**

Is the end user and customer for the app  
Uses Mobile App only

# Admin Account Web App



Access to the web  
app

1

Managers and  
events creation

2

Qr codes  
regeneration

3

Access analytics

4

Badges design with  
your own Colors

5

Custom parameters  
for your Business

6

Access to the web  
app



HOME

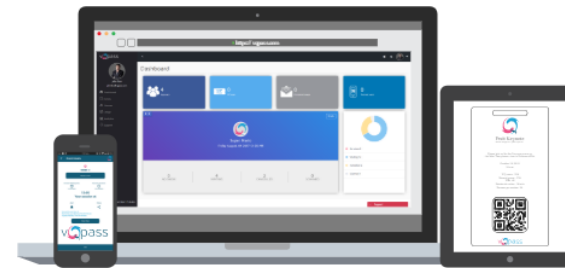
HOW TO

ABOUT



## WELLCOME TO VIRTUAL QUEUE PASS

vQpass is a cloud based intelligent queue management system that helps manage waiting time of your customers traffic, monitor realtime information of queues and the speed of services & agents.



## Managers and events creation

2

New event

Details

Time

Location

Badge

Managers

Name :

Description :

Type :

Members per  
session :

Number of Vip:

Number of vQ  
Users :

Trade-show

Theme park

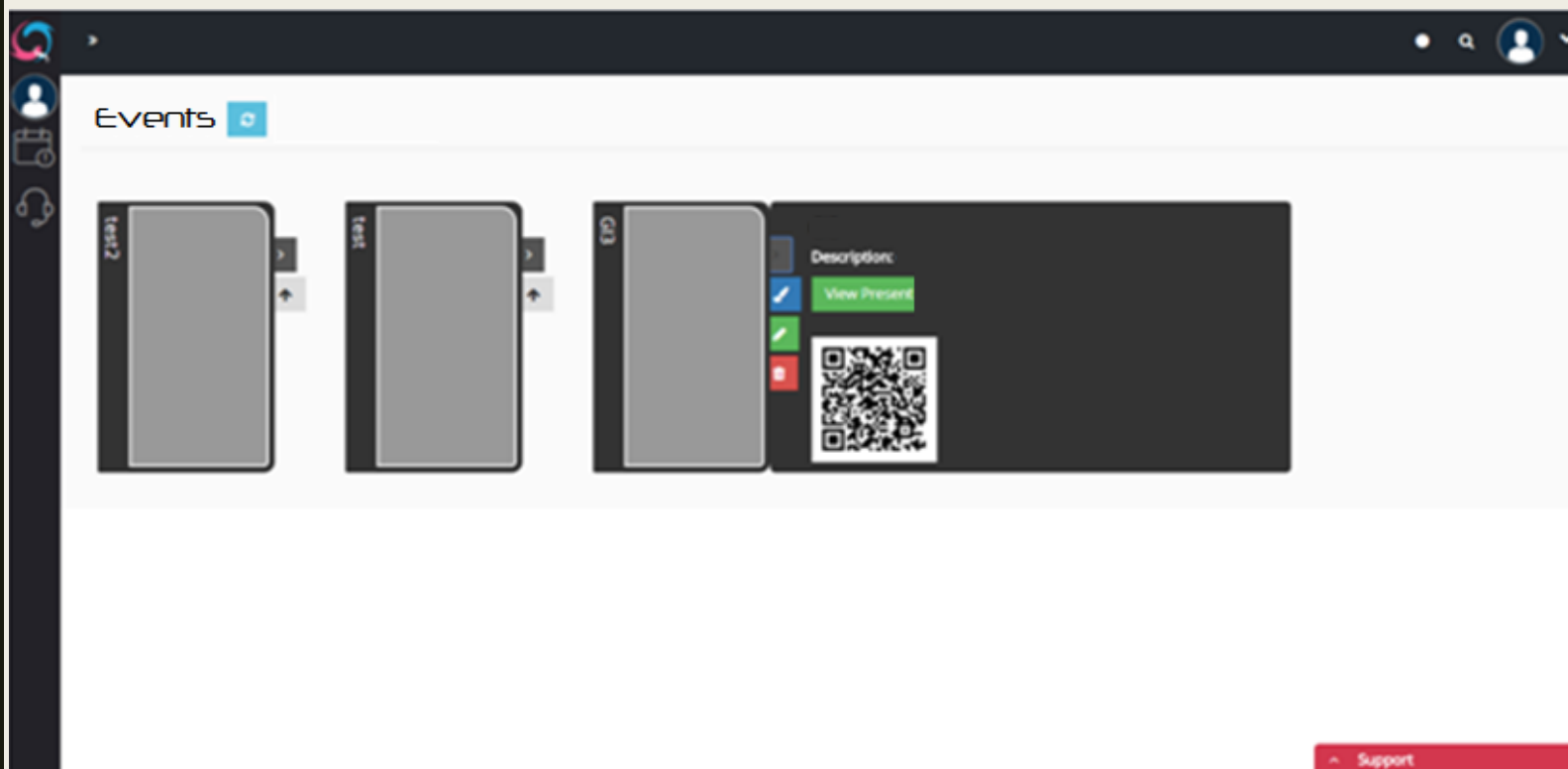
Government

Hospital

Transport

Others

Qr codes  
regeneration



SUPER MARIO

Event Name

5/18/2018

VQ users : 20

Normal queue : 50

VIPs: 2

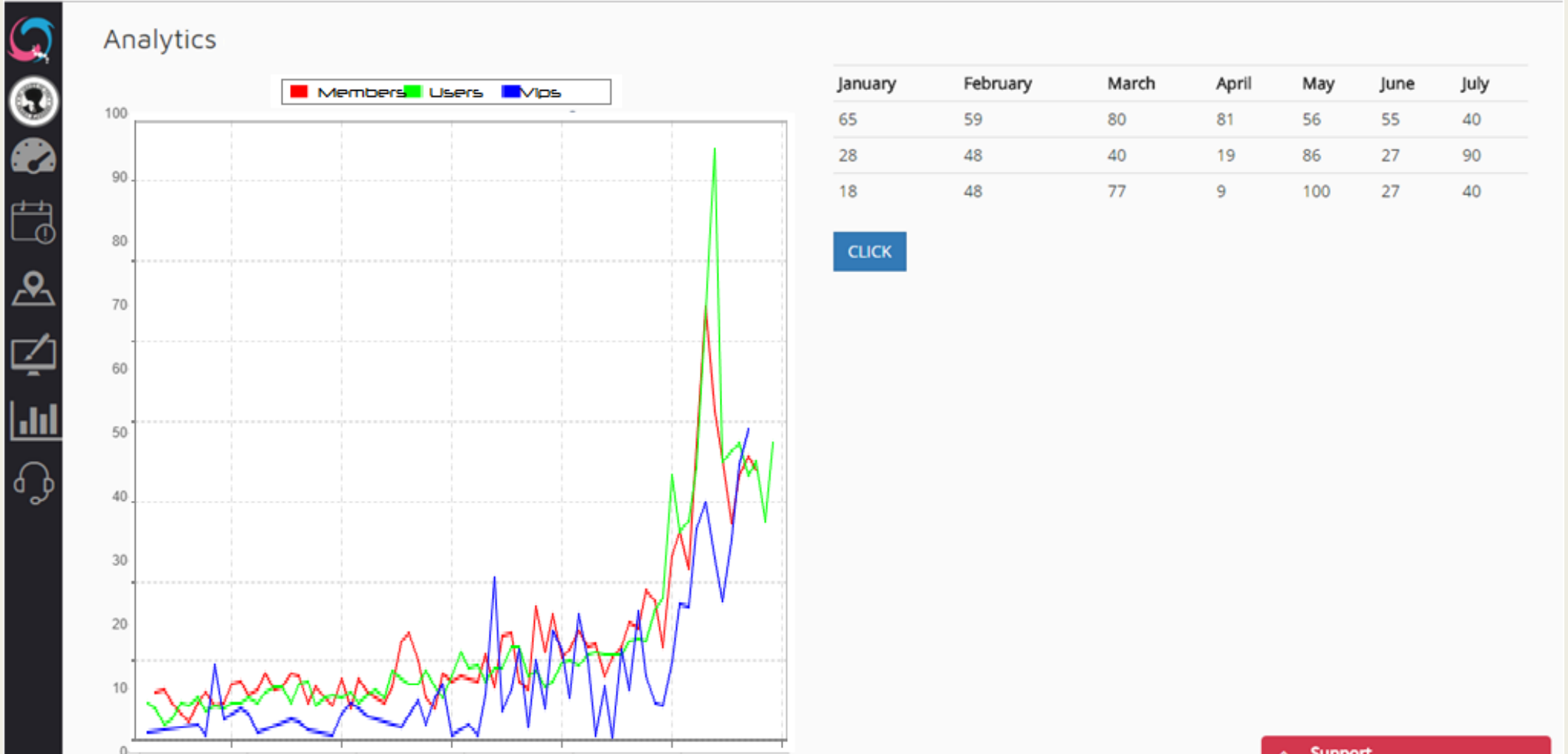
Session duration : 15 minutes

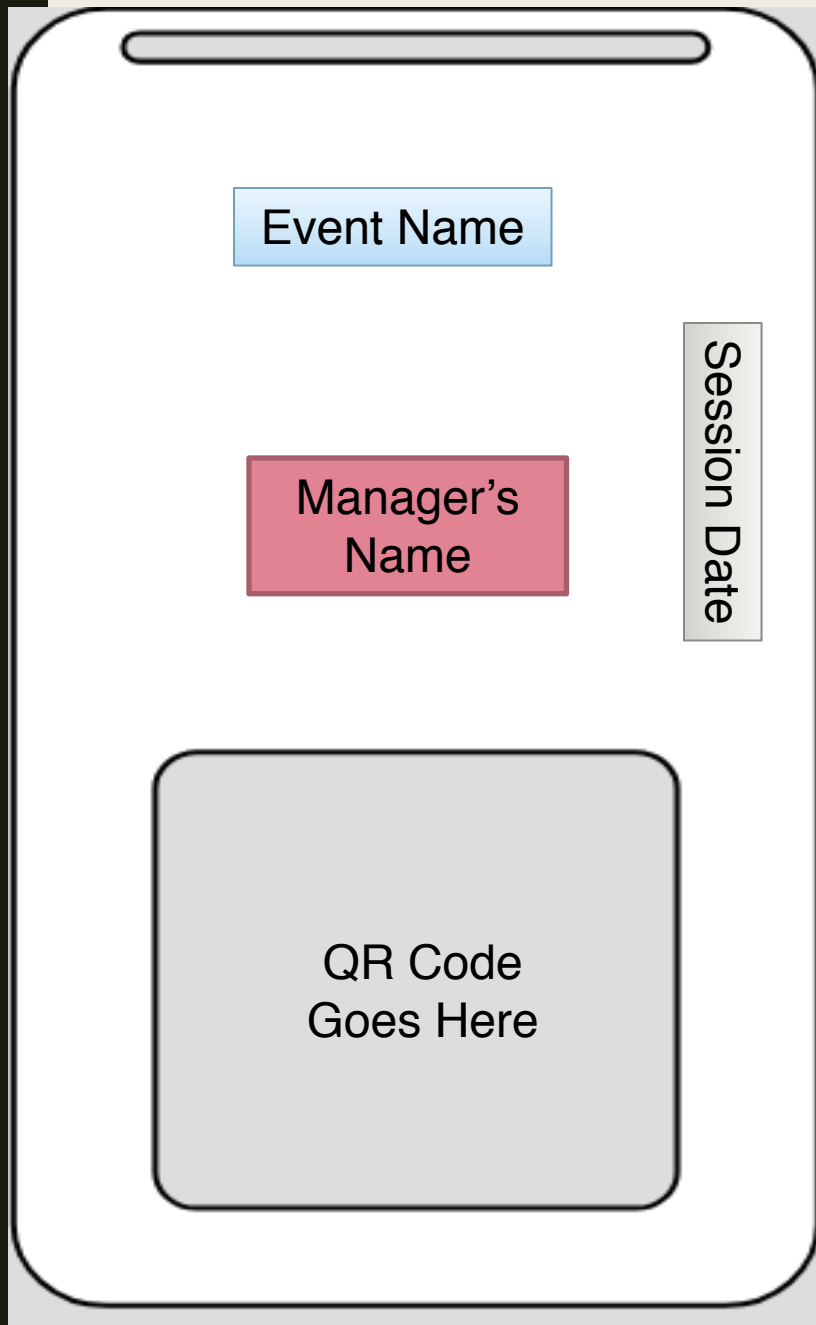
Persons per session: 15



# Access analytics

## 4

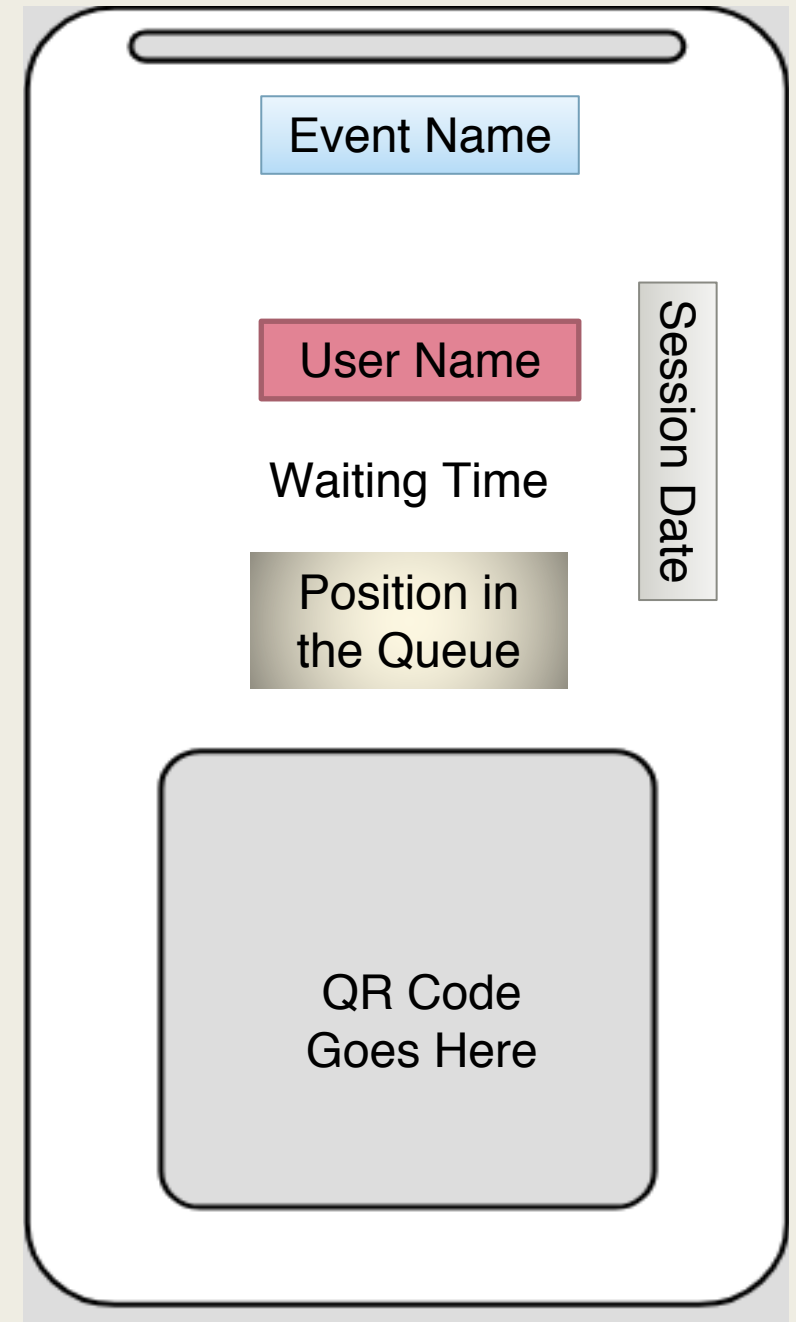




Event Badge



User Badge





Custom parameters  
for your Business



## Dashboard



8025

App users



652

VIP users



26

Completed swaps



48465

Scanned users



Cork Test

Tuesday December, 05 2017 12:00 AM

Details

No show 0

Waiting 0

# Manager Account Mobile App



Access  
mobile app

1

Manage events

2

Scan users in

3

Access  
mobile app



7°

78% 09:15



E-mail



Password

[FORGOT YOUR PASSWORD?](#)

Login

[DONT HAVE AN ACCOUNT YET? SIGN UP](#)



Sign in with facebook



Sign in with google

Manage events

2

← Managed events



#### Current Events



Super Mario

started at:01-01-2018

ended at:28-02-2018



#### Past Events

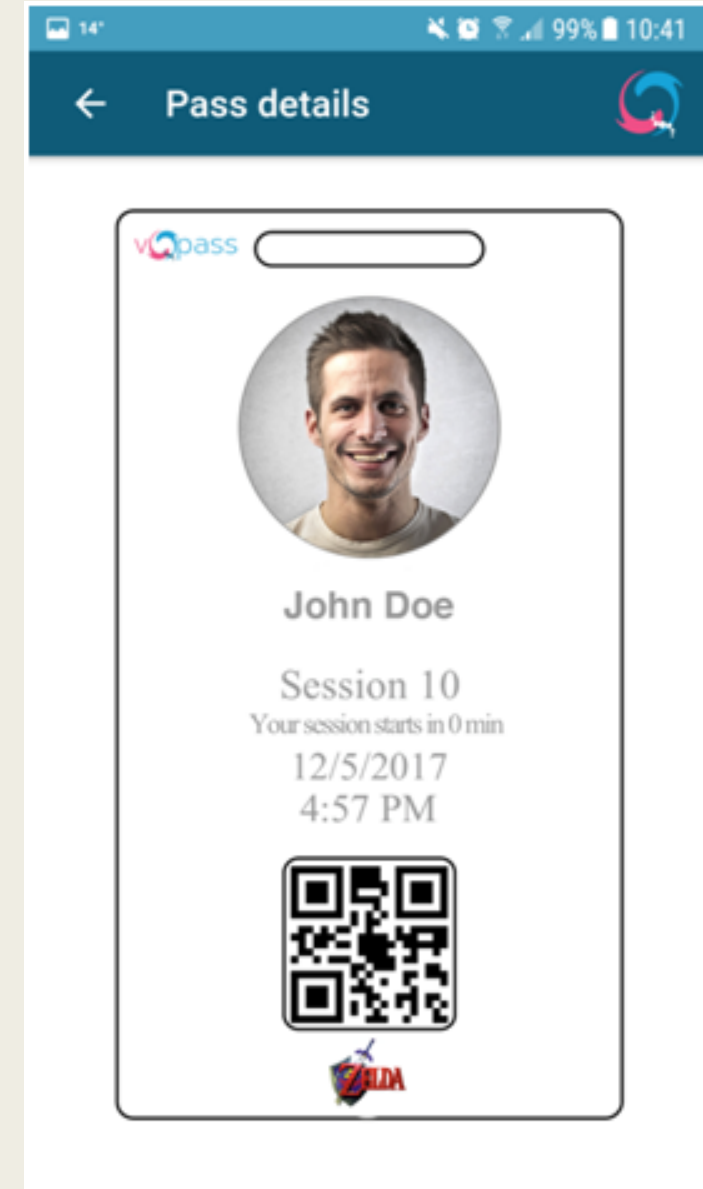
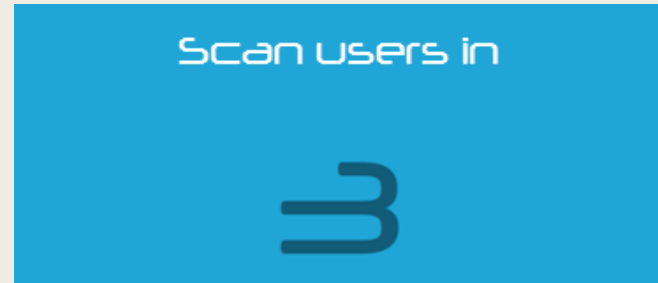


Zelda

started at:01-01-2018

ended at:28-02-2018





# User Account Mobile App



Login/Register and  
be a vQpass user

1

Subscribe to  
an event

2

Request more time

3

Swap request

4

Badge/ticket  
details

5

Login/Register and  
be a vQpass user



7°

78% 09:15



 E-mail

 Password

[FORGOT YOUR PASSWORD?](#)

Login

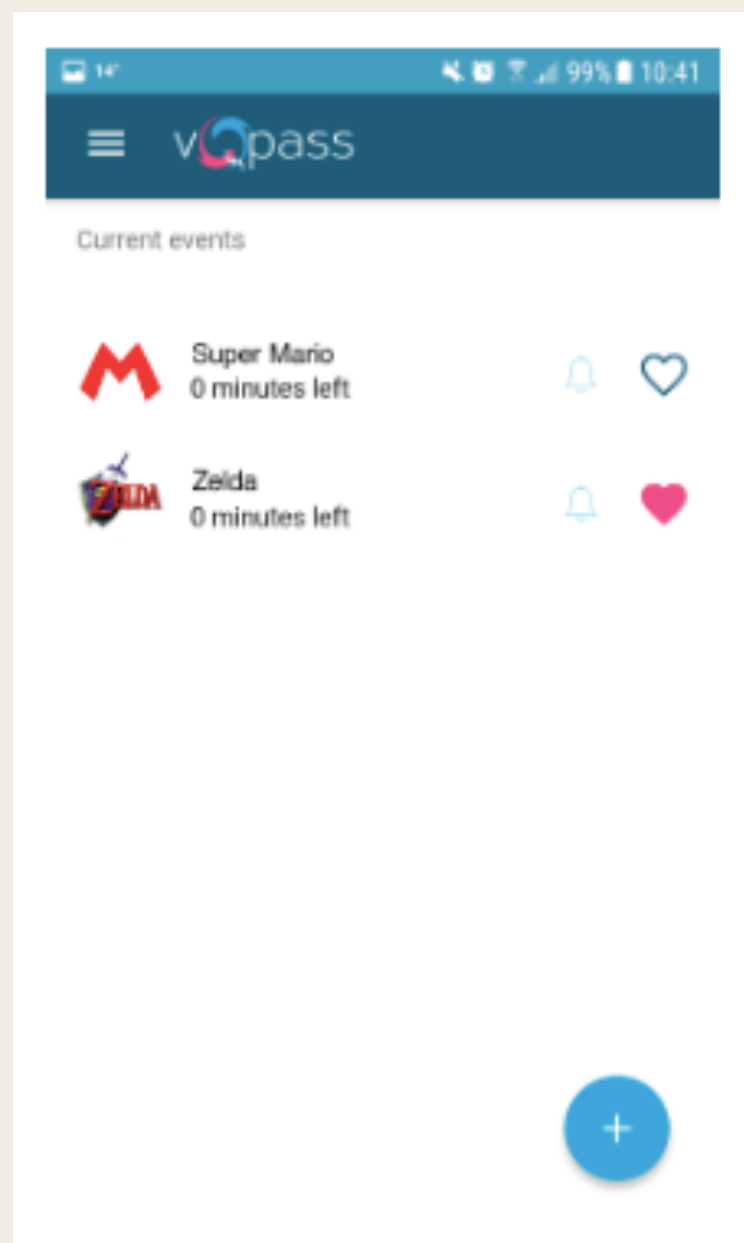
[DONT HAVE AN ACCOUNT YET? SIGN UP](#)

 Sign in with facebook

 Sign in with google

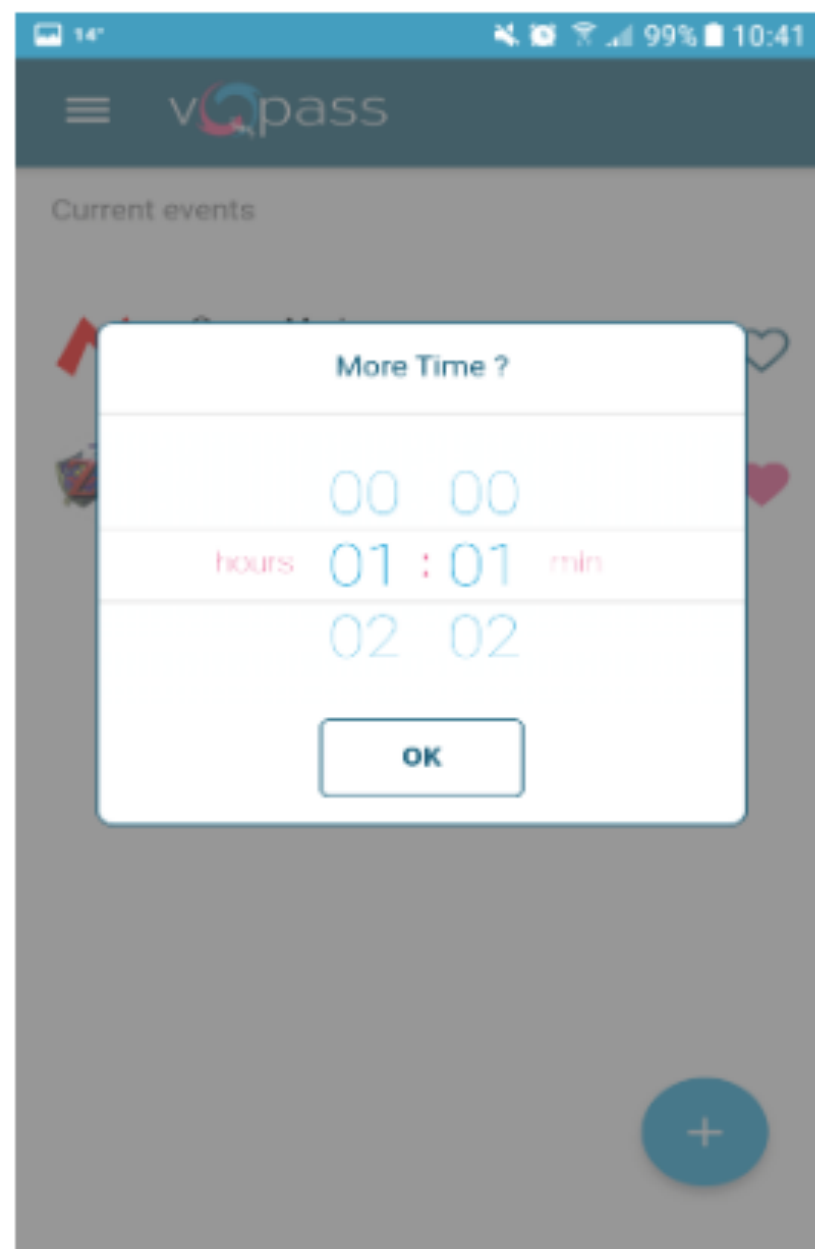
Subscribe to  
an event

2



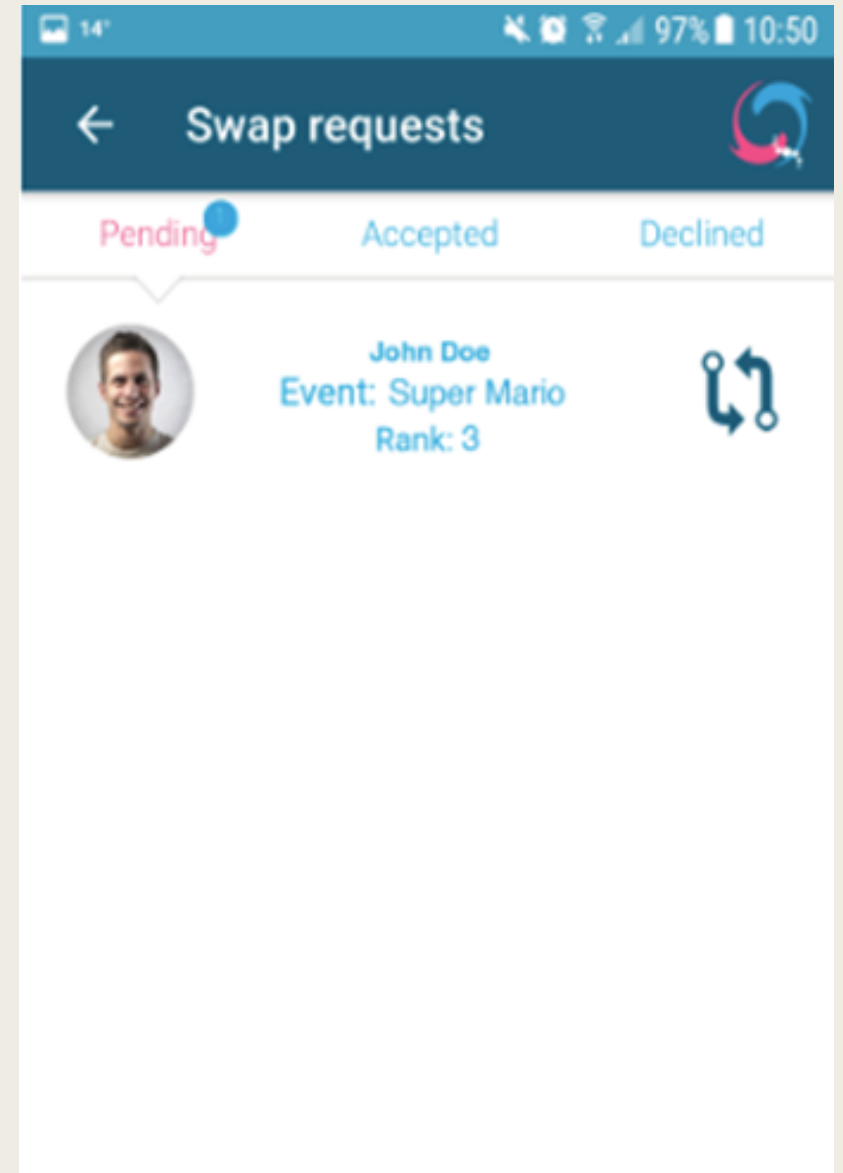


Request more time



Swap request

4



Badge/ticket  
details

5

Pass details



vQpass



John Doe

Session 10

Your session starts in 0 min

12/5/2017

4:57 PM



14°



Event Details



RANK: 1

Zelda

Current Waiting time



0 minutes

Session Duration



10 minutes

Your session at  
10:39 AM

Alert



Share



Normal Queue Size: 137

Normal Queue Waiting Time: 70 minutes

vQpass Waiting Time: 0 minutes

View Pass



FOR MORE  
INFORMATION

[www.vQpass.com](http://www.vQpass.com)

