



HOWTO  
IN  
HEALTHCARE

# vQpass Users

## ■ Administrator:

- Manage and creates Doctors and Departments
- Uses the web app only

## ■ Doctor/Medical Staff:

- Front line, manage appointments and deals with patients.
- Uses Both Mobile and Web App

## ■ Patient:

- Is the end user and customer for the Doctor/Clinic/Hospital
- Uses Mobile App only

# Admin Account



WEB APP



Access to the web  
app

1

Add Doctor

2

Add Departments

3

Assign Doctors to  
Departments

4

Manage the  
Appointments

5

Access to the web  
app



HOME

HOW TO

ABOUT



## WELLCOME TO VIRTUAL QUEUE PASS

vQpass is a cloud based intelligent queue management system that helps manage waiting time of your customers traffic, monitor realtime information of queues and the speed of services & agents.



## Add Doctor

2

## Add Departments

3

First Name

Last Name

Email

Password

### New department

Name :

Description :

Type :

## Assign Doctors to Departments

4

## Manage the Appointments

5

Add Doctor to :

Select a doctor

Select a department

Capabilities

☐ Edit appointment

☐ Regenerate Qr code

☐ Delete appointment

☐ Add Appointment

SAVE

# Manage the Appointments



## Dashboard



8025

App users



652

VIP users



26

Completed swaps



48465

Scanned users



Cork Test

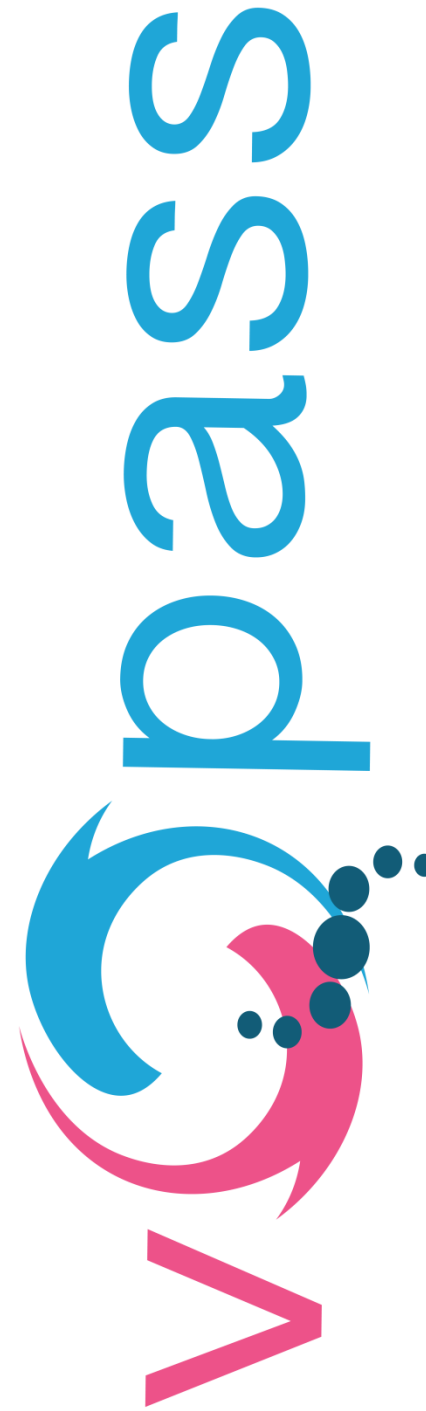
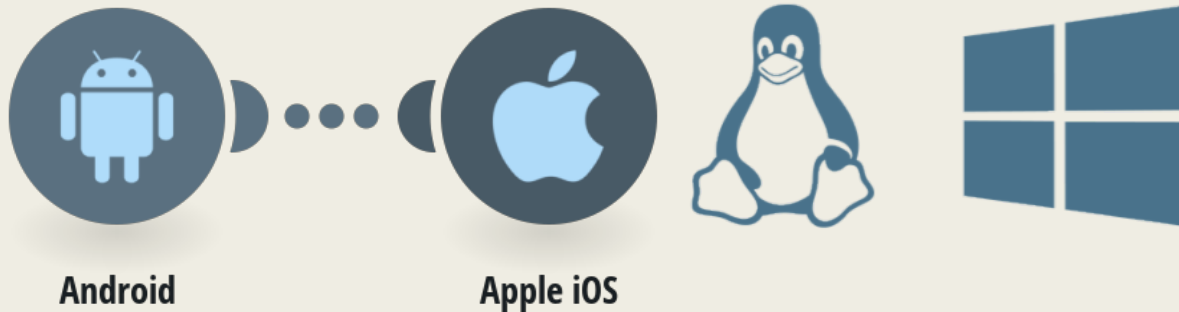
Tuesday December, 05 2017 12:00 AM

Details

● No show 0

● Waiting 0

# Doctor/Medical Staff Account



Access to the web  
and mobile app

1

Create appointments

2

Manage appointments

3

Create VIP users

4

Create badge design

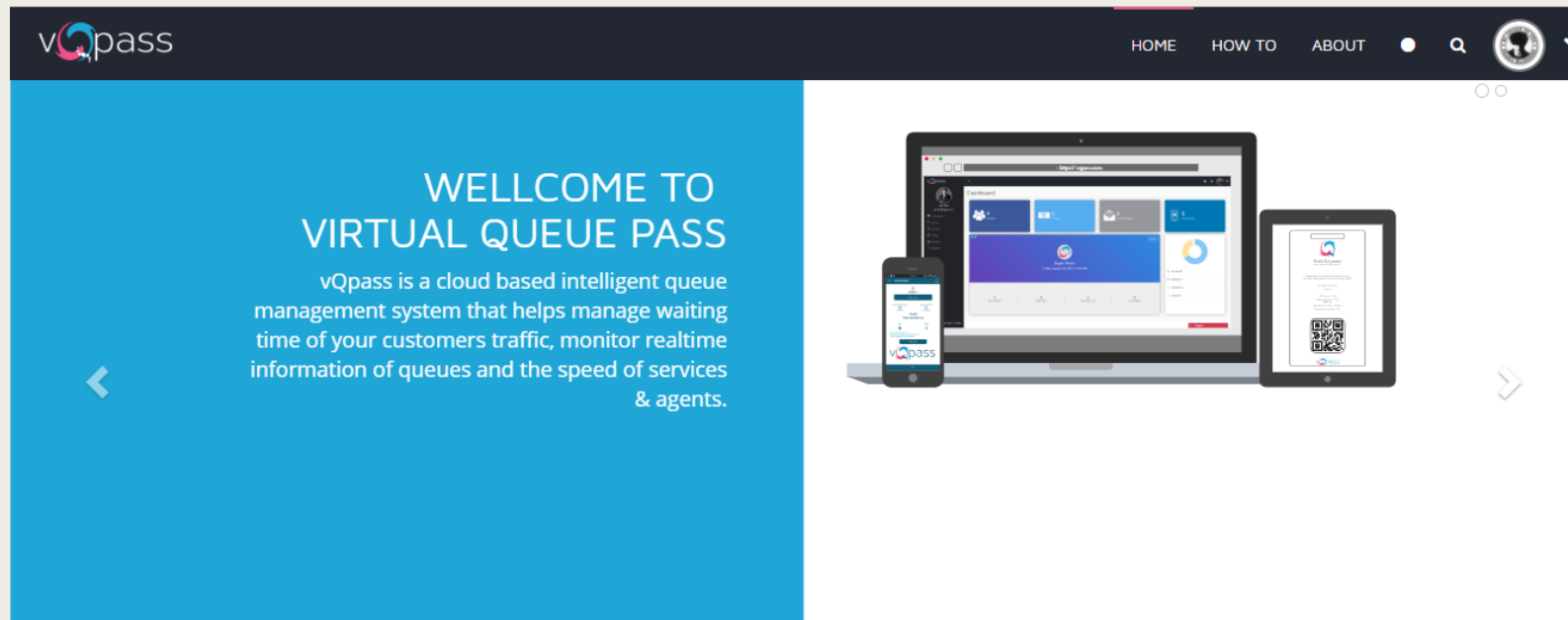
5

Generate the QR  
code

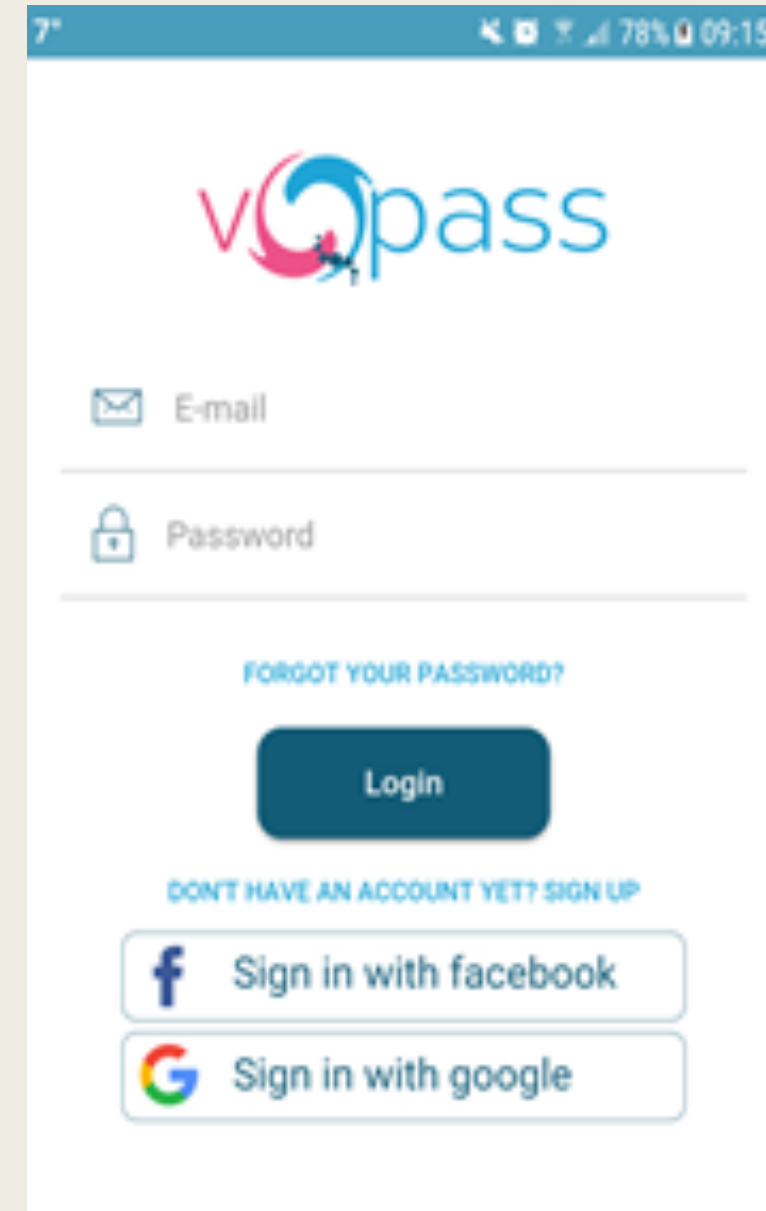
6



Access to the web  
and mobile app



The image shows the homepage of the vQpass website. The header is dark blue with the vQpass logo on the left and navigation links (HOME, HOW TO, ABOUT, a search icon, and a user profile icon) on the right. The main content area has a blue sidebar on the left with the text "WELLCOME TO VIRTUAL QUEUE PASS" and a description: "vQpass is a cloud based intelligent queue management system that helps manage waiting time of your customers traffic, monitor realtime information of queues and the speed of services & agents." The right side of the main content area features an illustration of a laptop, a smartphone, and a tablet, all displaying the vQpass interface. There are also small circular icons and a right-pointing arrow.



The image shows the login screen of the vQpass mobile app. At the top, there's a status bar with the time 7:00, signal strength, 78% battery, and the time 09:15. The vQpass logo is prominently displayed. Below it, there are input fields for "E-mail" and "Password", each with an icon (an envelope and a lock respectively). A "FORGOT YOUR PASSWORD?" link is positioned above a large blue "Login" button. Below the login button, there's a link "DONT HAVE AN ACCOUNT YET? SIGN UP". At the bottom, there are two buttons: "Sign in with facebook" (with the Facebook logo) and "Sign in with google" (with the Google logo).

# Create appointments

## 2

Name :

Hospital

Description :

Description here

Type :

Hospital

Members per  
session :

30

Number of Vip:

2

Number of vQ  
Users :

15

Date Range :

Jun 4, 2018 – Jun 28, 2018

06/04/2018 - 06/28/2018

Morning :

08 : 00

Afternoon :

14 : 00

Session' time  
(minutes):

30

Cool down Time  
(minutes) :

5

Manage appointments



## Dashboard



8025  
App users



652  
VIP users



26  
Completed swaps



48465  
Scanned users



Cork Test

Tuesday December, 05 2017 12:00 AM

Details

● No show 0

● Waiting 0

# Create VIP users

# 4

Members per  
session :

Number of Vip:

Number of vQ  
Users :

Create badge design

5

Practice Name

Patient Name

Waiting Time

Position in the  
Queue

Session Date

QR Code Goes  
Here

Generate the QR  
code

6

Doctor Lopez

Doctor Lopez Rosetti

Description: Test

Type: Hospital

Start date: May 18, 2018



Doctor Lopez Rosetti

5/18/2018

VQ users : 20

Normal queue : 50

VIPs: 2

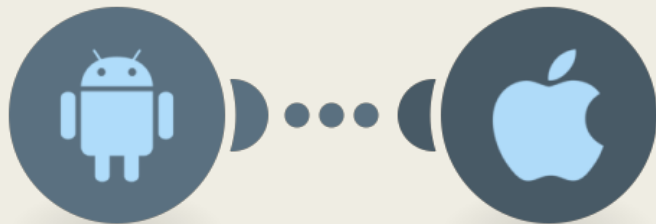
Session duration : 15 minutes

Persons per session: 15



vqpass

# Patient Mobile App Account



Android

Apple iOS



Access to the mobile  
app

1

Sing in and Scan the  
QR Code

2

Get your appointment

3

Get Notified


4

Manage  
appointments

5



 E-mail

 Password

[FORGOT YOUR PASSWORD?](#)

Login

[DON'T HAVE AN ACCOUNT YET? SIGN UP](#)

 Sign in with facebook

 Sign in with google



Sing in and Scan the  
QR Code

2



Get your appointment



vQpass



John Doe

**Session 20**

Your session starts in 45 minutes

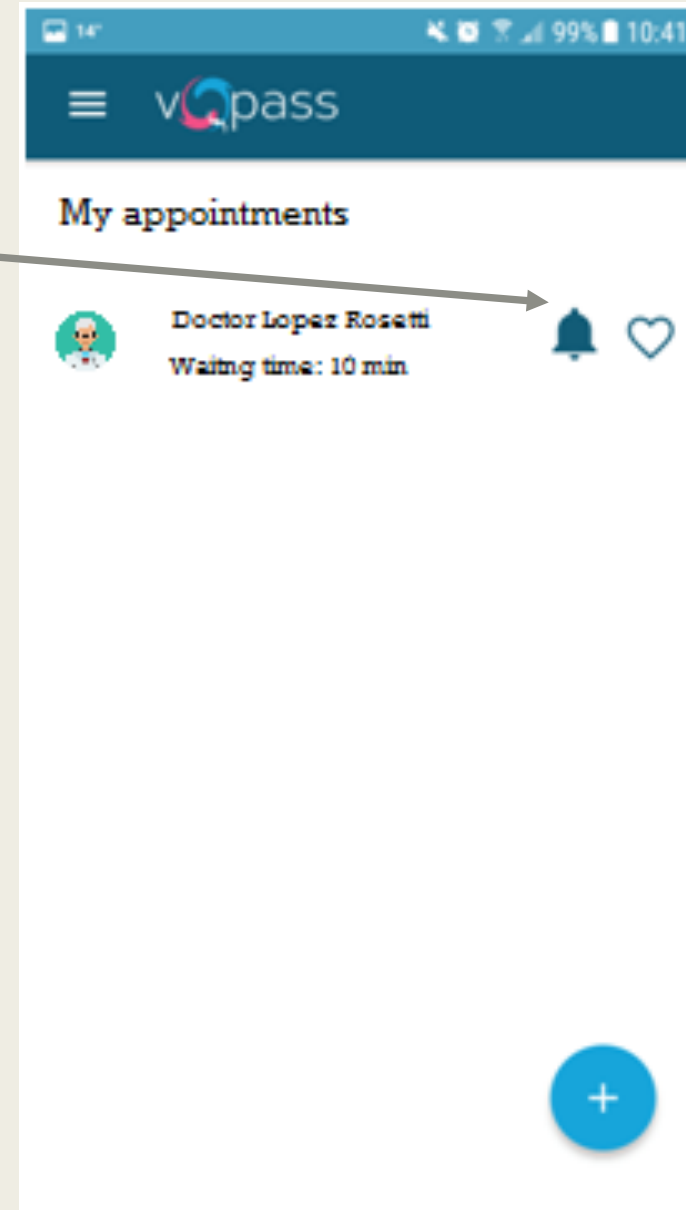
5/18/2018

10:50



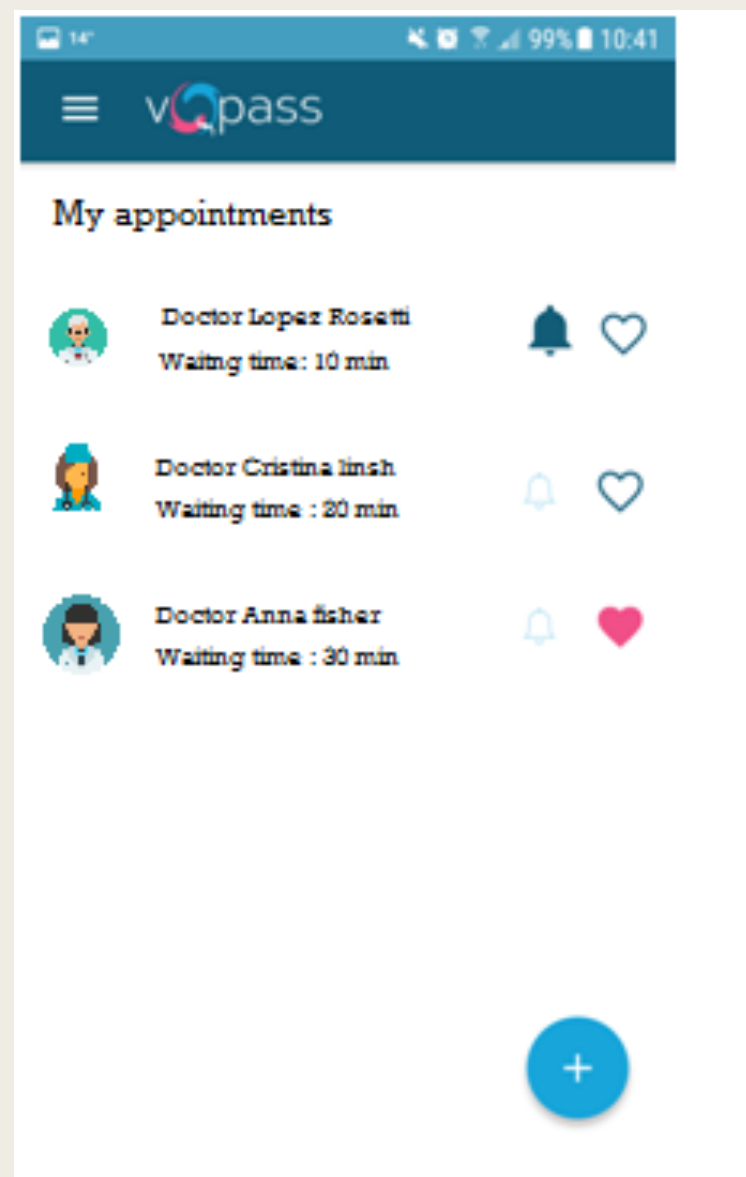
# Get Notified

# 4



# Manage appointments

# 5





FOR MORE  
INFORMATION

[www.vQpass.com](http://www.vQpass.com)

